

Quality Policy

Volkswagen de México's quality policy is based on the Group's and the Volkswagen Brand Quality Policy, together with *The Essential Fundamentals of the Group* and *The Code of Conduct*, represents the basis of corporate behavior of our organization.

We have as perspective the *vision* of being a main actor in sustainable mobility, with a focus on positive leadership, a culture of well-being and integrity, customer orientation, a strategy based on digital transformation and the electrification of our vehicles, having as result the excellence in our products.



TRASCENDER 2030

As a *mission*, we excite our customers by developing, producing, and marketing iconic, sustainable, quality, and innovative mobility solutions, led by the passion of a competitive team in an environment of integrity and social commitment.

With a focus on processes, we improve our Quality Management System, considering internal and external requirements, *the satisfaction of our customers* and *interested parties*, the *compliance*, the *environmental* protection, *occupational health and safety*, the *privacy* and *data protection*, to achieve the *objectives*, ensuring *the quality*.

For this, a high degree of satisfaction and motivation of our *collaborators* is necessary, ensuring their *qualification* and strengthening the *awareness of quality* in all the staff.

The responsibility of implementing the Quality Policy belongs to all Volkswagen de México employees.

Volkswagen de México. June 2024.

Management System Audits
Quality Assurance